



Covid-19 Statement

We take this threat seriously and act responsibly.

With that in mind:

Social Distancing, Masks and Hygiene.

- We meet at pre-arranged public locations with car parks and refreshment facilities. We ask that customers observe the current legal regulations within and around the premises in question, as they would normally.
- Only those passengers riding the Trike that day are permitted to board and alight. Other people in the party are respectfully requested not to touch.
- When on the Tour itself, we are very much in the open air; behind clear visors and wearing neck/face buffs. If you prefer to wear a mask, we carry hygienically sterile masks on board. Please bring your own if you prefer.
- When we pause/stop for photo's, places of interest and pre-planned breaks, we expect customers to maintain Social Distancing and other protocols.
- We carry hand sanitiser and expect passengers to use it before they begin to 'suit-up'. It is available during the Tour where needed.
- Your Tour Guide will demonstrate correct fitting of helmets, seat belts and clothing from a socially distanced position. Likewise, the Safety Briefing.
- If you choose not to take your responsibilities seriously, we reserve the right to terminate your Tour with us.

Hygiene – Helmets and Clothing.

- Helmets shall we worn with provided and disposable helmet liners.
- Detachable helmet liners within the helmet are washed and sanitised after every Tour.
- Helmets are rotated, so they are not worn on consecutive days.
- Any clothing (e.g.waterproofs/buffs) issued during the Tour is thoroughly cleaned and sanitised before it is used again. Clothing is rotated so it is never used on consecutive Tours.
- GLOVES – Customers are asked to provide their own warm/waterproof/windproof gloves for obvious reasons. We can provide gloves if necessary. These are cleaned, sanitised and rotated as previously mentioned.
- At the end of the Tour, we ask passengers to put helmets/clothing used into the Trike boot themselves.

Hygiene – Trike.

- The Trike is washed and cleaned after every Tour. Area's of contact (arm rests, seat belts, boot & seating) are sanitised during this cleaning.

Tour – Photo's.

- Your Tour Guide can not use your phone/camera. However, if we take images you like we can share them with you electronically. No problem.

Tour – Access & Safety.

- Passengers are asked to help each other to board and alight the Trike if help is needed, before, during and after the Tour.

Tour – Visits.

- Scheduled stops only at venues that are 'Covid-Compliant'.

Tour – 'Comfort Breaks'.

- We can not guarantee that public toilet facilities will always be open. Please bear this in mind.

Payment – Best Practice.

Please see our FAQ and/or Terms and Conditions pages on this website.

- Bank Transfers and Debit/Credit cards over the phone please.
- Contactless available - if Tour is booked at short notice.
- Cheques and Cash will be taken but more time will be needed to process them. Please bear this in mind.

Track and Trace – Honesty is the best policy.

- If you, your fellow passenger or any members of your group feel unwell or have been in contact with anyone who has been unwell with any symptoms similar to COVID-19 in the 2 weeks leading up to your Tour date, please contact us as soon as possible so that we can rearrange your Tour for a later date.
- Similarly, in the days following your visit - should you or any of your party display any symptoms of COVID-19, please let us know as soon as possible.

Thank You.